



Customer Name: _____ Account #: _____

Date of Installation _____ Installation Technician _____
Your installation was completed by a trained professional. Our goal is to provide courteous & professional service with a high degree of integrity & quality installation material. THANK YOU!

PLEASE INITIAL BELOW FOR YOUR AUTHORIZATION

____ 1. I Acknowledge and approve of the placement & location of the RTW system, & I acknowledge the technician has explained all the options to install the system.

____ 2. I acknowledge & authorize necessary drilling in walls, masonry, &/or roof for proper installation of equipment, & accept full responsibility for any damage which may result from equipment installation.

____ 3. I have been advised of the potential danger of lightening & electrical surge damage to my system and I acknowledge my system is protected by a surge protector.

____ 4. The RTW system, any accessories, all cable runs, inside & out, & all computers that I have requested to be connected are working to my satisfaction.

____ 5. I understand that RTW Inc. warranties the installation quality & materials the installer provided for a period of thirty (30) days from the date of installation. This warranty does not cover customer supplied parts, user neglect or abuse, vandalism or acts of God. Equipment & programming warranties are the responsibility of the manufacturers & RTW Inc.

____ 6. I understand that any additional fees for work performed that is not covered under RTW Inc. standard installation guidelines, at my request, is to be paid to the installer or contracted professional for additional work performed. I understand the failure to make payments to RTW Inc. will result in voiding of all warranties on installation and materials used.

____ 7. **I have been informed** that installation in this location might **not work properly**. I agree to go ahead with the installation and do not hold RTW Inc. responsible for lack of service or intermittent service due to my location. I further understand that I will have to pay a relocation fee, should further action be required.

 Customer acceptance signature

 Date

 Installation Technician

 Date